

Release Notes for DrayTek VigorAP 962c (UK/Ireland)

Firmware Version	5.1.0.1 (Formal Release)
Release Type	Regular – Upgrade recommended when convenient, as it includes general improvements and optimizations
Build Date	16 th March 2026
Release Date	8 th April 2026
Web Version	r4424.ee7377c3
Core Version	r690
Applicable Models	VigorAP 962c
Locale	UK Only

New Features

(None)

Improvements

1. Corrected an issue with the failure to save the settings for Two Factor Authentication

Known Issues

(None)

Firmware File Types

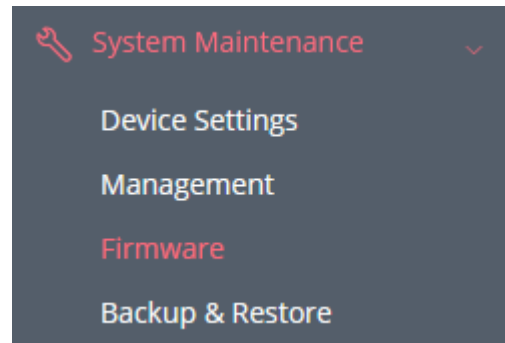
The file name of the firmware controls which upgrade type is performed.

If the file name is unchanged (e.g. xxxx.**sfw**) then the upgrade will just upgrade the firmware, whereas renaming the firmware to a **.rst** extension will wipe all settings back to factory defaults when upgrading the firmware.

Upgrade Instructions

It is recommended that you take a configuration backup prior to upgrading the firmware. This can be done from the AP's system maintenance menu.

To upgrade firmware, select '*Firmware*' from the AP's system maintenance menu and select the correct file. The access point will perform the upgrade and may automatically reboot once this completes.



Manual Upgrade

If you cannot access the AP's menu, you can put the AP into 'TFTP' mode by holding the FACTORY RESET button whilst turning the unit on and then use the Firmware Utility. That will enable TFTP mode. TFTP mode is indicated by LED flashing. This mode will also be automatically enabled by the access point if there is a firmware/settings abnormality. Upgrading from the web interface is easier.

Firmware Version	5.1.0 (Formal Release)
Release Type	Important – Review release notes and upgrade if the changes affect your system stability, performance, or security
Build Date	12 th January 2026
Release Date	9 th February 2026
Web Version	r4362.973fd7ff
Core Version	r688
Applicable Models	VigorAP 962c
Locale	UK Only

New Features

1. Support for Isolate client from Wired LAN in [Configuration] > [Wireless LAN] > [SSID]

Improvements

2. Compliance with EN 18031 cybersecurity requirements
3. Improvements to the stability of mesh network
4. Add the quantity of Total Clients, 2.4Ghz Clients and 5Ghz Clients in [Monitoring] > [Clients List]
5. Fix an issue with intermittent slow loading websites and images
6. Fix an issue with the time overlap between two schedule profiles
7. Improvements related to VLAN settings, such as VLAN tags being removed by the Wi-Fi driver and receiving VLAN packets unrelated to the port configuration

Known Issues

(None)

Firmware Version	5.0.7 (Formal Release)
Release Type	Important – Review release notes and upgrade if the changes affect your system stability, performance, or security
Build Date	12 th August 2025
Release Date	5 th September 2025
Web Version	r4242.7da93d6c
Core Version	r669
Applicable Models	VigorAP 962c
Locale	UK Only

New Features

(None)

Improvements

1. Improvements to the WUI access that could be affected by long-term use of DHCP

Known Issues

(None)

Firmware Version	5.0.6 (Formal Release)
Release Type	Regular – Upgrade recommended when convenient
Build Date	12 th August 2025
Release Date	23 rd July 2025
Web Version	r4228.b62a3736
Core Version	r669
Applicable Models	VigorAP 962c
Locale	UK Only

New Features

(None)

Improvements

1. Multiple SSID schedule profiles can now be used in [Configuration] > [Wireless LAN] > [Radio Settings]
2. The network connection status can be shown in [System Maintenance] > [Management] > [XMPP]
3. Improvements to the management VLAN that could be set back to default when using config sync in AP management

Known Issues

(None)

Firmware Version	5.0.5 (Formal Release)
Release Type	Critical – Upgrade recommended immediately
Build Date	14 th April 2025
Release Date	24 th April 2025
Web Version	r4135.2862fb02
Core Version	r656
Applicable Models	VigorAP 962c
Locale	UK Only

New Features

(None)

Improvements

1. WLAN driver updates with security improvements (CVE-2025-20631, CVE-2025-20632 and CVE-2025-20633)
2. The 'Default VLAN' is added to [Configuration] > [LAN] > [VLAN List]
3. The [Configuration] > [LAN] > [Interface VLAN] section added for port VLAN configuration
4. The [System Maintenance] > [Management] > [XMPP] section added for XMPP protocol
5. SSH server security improvements (proxy-related functions has been disabled)

Known Issues

(None)

Firmware Version	5.0.3 (Formal Release)
Release Type	Regular – Upgrade recommended when convenient
Release Date	13 th December 2024
Build Date	2 nd December 2024
Web Version	r4047.59bc8092
Core Version	r640
Applicable Models	VigorAP 962c
Locale	UK Only

New Features

1. Support LLDP for Service Control

Improvements

1. The default setting of NTP is changed from 'Manually' to 'Auto'

Known Issues

(None)

Firmware Version	5.0.2 (Formal Release)
Release Type	Regular – Upgrade recommended when convenient
Release Date	4 th October 2024
Build Date	2 nd September 2024
Web Version	r3668.539696dc
Core Version	r638
Applicable Models	VigorAP 962c
Locale	UK Only

New Features

(None)

Improvements

1. The reset button can be optionally enabled/disabled
2. Fix for the compatibility with VigorACS platform

Known Issues

(None)

Firmware Version	5.0.1 (Formal Release)
Release Type	Regular – Upgrade recommended when convenient
Release Date	28 th August 2024
Build Date	17 th July 2024
Revision	r633
Applicable Models	VigorAP 962c
Locale	UK Only

New Features

1. Support for the scheduled LED on/off and system reboot features

Improvements

1. Password mechanism changed to force admin to change the password from the default password
2. Improvements to the network stability via Ethernet connection
3. Improvements to the process stability between VigorACS and VigorAP

Known Issues

(None)

Firmware Version	1.5.4 (Formal Release)
Release Type	Initial Release
Release Date	13 th May 2024
Build Date	10 th April 2024
Revision	r586
Applicable Models	VigorAP 962c
Locale	UK Only

First Firmware Release for this model

Known Issues

(None)

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